

## **MAX TKD TERMS AND CONDITIONS**

MAX TKD is a company supplying Martial Art training equipment and accessories - at present solely to Burbage Taekwon-Do Academy (BTA) and members.

Please note all transactions are subject to MAX TKD terms & conditions.

- No verbal orders will be accepted.
- Returned or represented cheques will be charged a £5.00 administration fee.
- Goods despatched to a third party are at your own risk.
- Prices are subject to alteration without prior notice.
- Orders are accepted on the understanding that they will be charged the price at the time of despatch.
- You, the customer, are responsible for checking and confirming that you are satisfied that all details of your order are correct.
- Times of delivery are estimated as accurately as possible but could be subject to delays if out of stock at the suppliers, beyond our control. MAX TKD cannot be held responsible for such delays.
- MAX TKD reserves the right to alter specifications and/or products without prior notice due to our commitment to continually improving & updating our product range.
- **Once an order as been placed on the website or you have completed and signed the order form, Payment is due; goods will not be ordered or dispatched without full payment.**
- Goods remain the property of MAX TKD until full payment as been received.

MAX TKD makes every reasonable effort to ensure that the information supplied is accurate; MAX TKD must also reserve the right to alter these at any time.

- All items are supplied on the basis that they will be used for the purpose they are supplied, in a safe manner and under the instruction of a qualified person.
- Therefore MAX TKD cannot accept liability for any medical condition incurred whilst wearing or injury to ones person or third party whilst training. Or damage to property that may result from the misuse or wearing of any equipment supplied.

### **Returns:**

- If your goods have been sent incorrectly please inform MAX TKD within 7 days. New equipment (not washed, worn, altered or soiled and suitable for resale), may be returned for exchange or a refund within 14 days of purchase.
- If new equipment (not washed, worn, altered or soiled and suitable for resale), is returned within 15-60 days of purchase, there will be a delivery charge £7.00 if re-ordered.
- **After 60 days returned goods will not be accepted.**
- No returns will be accepted on personalised goods, or sale items goods.
- Returned goods will only be accepted for exchange/refund when returned in original packaging within 14 days of purchase.
- Returned goods will only be accepted back at MAX TKD discretion.
- Printed/embroidered garments will not be accepted back if they have been washed or worn.

### **The following cannot be returned**

- Goods that have been worn/washed/altered/embroidered/printed or soiled.
- Sparring equipment that is squashed/out of shape.
- Personalised & custom made products.
- Sparring equipment with straps fastened – causing wrinkling.
- Merchandise not in original wrapping with instructions.

### **Conditions of sale**

All products and services are offered subject to acceptance of these terms and conditions. Agreement to these Terms & Conditions in their entirety supersedes any and all other prior communications, except when modified by a written agreement signed by an authorised officer of the company or any subsequent revision of these details.

- MAX TKD web page is linked and authorised by BTA (Proprietor Mr W.E. Higginson).

**THANK YOU FOR YOUR VALUED CUSTOM – MAX TKD**